

JOSH STEIN  
ATTORNEY GENERAL



**SECTION 5: Details of Complaint (use additional sheets if necessary)**

Blank rows for providing details of the complaint.

**SECTION 6: Resolution Attempts You Have Made**

Have you contacted the company with your complaint? [ ] Yes [ ] No | If yes, name of person most recently contacted | His/her phone number, incl. area code ( )

Results

What result would you consider fair?

Do you have an attorney in this case? [ ] Yes [ ] No | If yes, name of your attorney | Attorney's number, incl. area code ( )

Has your complaint been heard or is it scheduled to be heard in court? [ ] Yes [ ] No If yes, where and when?

If already heard, what was the result?

**SECTION 7: Important Information**

- Documents provided to this office may be public record.
- In most cases your complaint will be forwarded to the business complained about for response. If the complaint falls within the jurisdiction of another local, state or federal agency, we may refer your complaint to that agency.
- Please be sure to include **copies** of any supporting documents you may have, such as correspondence, contracts, invoices, receipts, etc. Do **not** send originals.
- This office does not have the authority to give private legal advice or provide private legal representation to individual consumers.

**The information I have provided is true and accurate to the best of my knowledge.**

Your signature: \_\_\_\_\_ Date: \_\_\_\_\_

Mail to: NC Attorney General's Office, Consumer Protection Division, 9001 Mail Service Center, Raleigh, NC 27699-9001