

## NORTH CAROLINA ALARM SYSTEMS LICENSING BOARD



1631 Midtown Place • Suite 104 Raleigh, North Carolina 27609 Phone: (919) 875-3611 • Fax: (919) 875-3609

> E-Mail: PPSASL@ncdoj.gov Web Page: http://www.ncdoj.com

# MEMORANDUM - JULY 2011

TO:

ASLB Licensees

FROM:

Terry Wright, ASL Director-

The purpose of this informational mailing is to update licensees on various important issues.

#### 919/984 Area Code

The North Carolina Alarm Systems Licensing Board is sending this notice to all alarm licensees who have customers in the current 919 area code. As you will see in the attached Order from the North Carolina Utilities Commission, there will be two (2) changes to the dialing pattern in the current 919 area code as set forth below:

- (1) Mandatory ten-digit dialing If any alarm system control panels are programmed to dial seven-digit local numbers, those control panels must be re-programmed to dial the area code plus the seven-digit number.
- (2) Implementation of 984 area code After March 31, 2012, a new 984 area code will overlay the existing 919 area code. There will be no change to existing 919 area code numbers. However, any <u>new</u> numbers assigned by the phone companies after March 31, 2012 may be in the 984 area code. The alarm technician must be aware that an alarm control panel installed in a new business or new residence may have the new 984 area code assigned to the number.

If you have any questions about the attached proposal, you may call the **North Carolina Utilities Commission** Public Staff at (919) 733-2810.

### Registration Training

On September 22, 2011 at 1:00 p.m. the ASLB staff will be conducting a registration training session at the Holiday Inn Raleigh North, 2805 Highwoods Blvd., Raleigh, North Carolina. The course has been approved by the Alarm Systems Licensing Board for three continuing education credits. If you have personnel that are interested in attending the training session, please email Shannon Hunt Thongkheuang at <a href="mailto:sthongkheuang@ncdoj.gov">sthongkheuang@ncdoj.gov</a>

### STATE OF NORTH CAROLINA UTILITIES COMMISSION RALEIGH

DOCKET NO. P-100, SUB 137B

#### BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

BY THE COMMISSION: On June 8, 2011, the North Carolina Telecommunications Industry Association (Industry) submitted Implementation Report as directed in the Commission's Order dated May 9, 2011, in this docket. In addition to recommending the implementation schedule for the new 984 overlay area code, which is being established to provide numbering relief to the existing 919 area code, the Industry Implementation Team subcommittee is also to address technical and educational issues during the implementation schedule. subcommittee will meet on a regular basis to coordinate technical issues and develop milestone dates for customer education initiatives. The subcommittee will also provide coordination for the development of a set of universal templates for use by telecommunications providers for various customer notifications, provide updates to company-specific contact lists for technical and customer education issues, and coordinate any other issues in support of the implementation schedule, as appropriate.

The Industry Implementation Plan recommends that permissive ten digit dialing should begin on October, 1, 2011, and that mandatory ten digit dialing to complete local calling should begin on March 31, 2012. Ten-digit dialing will be required for call completion for all local call dialing in and out of the 919/984 area codes.

WHEREUPON, based upon all of the filings, the Commission finds that good cause exists to approve the in-service of the 984 area code, on March 31, 2012, with mandatory ten digit dialing to complete local calling to commence at the same time.

IT IS, THEREFORE, SO ORDERED.

ISSUED BY ORDER OF THE COMMISSSION.

This the 21<sup>5+</sup> day of June, 2011.

JUN 2 4 2011

PPS / ASI

NORTH CAROLINA UTILITIES COMMISSION

Patricia Swenson, Deputy Clerk